## **GAUGES + SYMPTOMS + SOLUTIONS**

GAUGES	SYMPTOMS	SOLUTIONS
STOPS	<ul> <li>Lack of Urgency</li> <li>Lack of SEE Factors</li> <li>Cherry Picking</li> <li>Not tracking gauges</li> </ul>	<ul> <li>Urgency</li> <li>Increase pace between people</li> <li>Figure of 8 in field – never stand still</li> <li>Set hourly goals</li> <li>SEE Factors</li> <li>Work Full Day 100%</li> <li>Stick to the Pitch word for word</li> </ul>
TABLES	<ul> <li>Spending time with no's</li> <li>Lack of excitement</li> <li>Lack of taking control</li> <li>Long breaks/too many</li> <li>Not a KISS Introduction</li> <li>Weak Turn and Burn</li> </ul>	<ul> <li>KISS Intro</li> <li>SEE Factors</li> <li>Strong Turn &amp; Burn</li> <li>Get familiar at the stop</li> <li>Urgency</li> <li>Give 100% to each customer</li> <li>Enthusiasm at stop</li> <li>Taking control with eye contact</li> <li>Assume the yes</li> </ul>
PRESENTATION	<ul> <li>Pitch Slamming</li> <li>Not enough rapport</li> <li>Lack of SEE Factors</li> <li>More cost than value</li> <li>Lack of personal connection</li> </ul>	<ul> <li>KISS Rapport + SEE</li> <li>Conviction and Enthusiasm in voice</li> <li>Qualifying</li> <li>Use buzz words</li> <li>Impulse Curve – close at height of excitement</li> </ul>
CLOSE	<ul> <li>Poor SEE Factors</li> <li>No eye contact</li> <li>Objections</li> <li>Lack of urgency</li> <li>Too many pauses</li> <li>Not identifying buying and non-buying signs</li> </ul>	<ul> <li>KISS Rapport</li> <li>Conviction and Enthusiasm in voice</li> <li>Build genuine rapport</li> <li>SEE Factors</li> <li>Impulse Curve – close at height of excitement</li> </ul>
TABLETS	<ul> <li>Not taking control</li> <li>Not assuming the yes and picking the tablet up</li> <li>Hesitation</li> <li>Objections</li> </ul>	<ul> <li>Taking control</li> <li>Be assumptive</li> <li>Build rapport</li> <li>Leave no dead airtime</li> </ul>
CONSOLIDATION	<ul><li>Hesitation</li><li>Call Fails</li></ul>	<ul> <li>Consolidation</li> <li>Pre-empt the VC Call</li> </ul>